

IMG ACADEMIES

CANCELLATION PROTECTION

Benefits of the Cancellation Protection:

- By purchasing Cancellation Protection a registrant is entitled to a full refund for any cancellation made before noon the day prior to check-in.
- The charge for the Cancellation Protection is **10% of the total purchased and applies to all items purchased. This charge itself is non-refundable.**
- The cancellation protection must be purchased at the same time the reservation is booked.

Note:

- Once the customer opts for a credit on file (COF), a refund will not be granted.
- COF is good for 1 year and can only be used towards sports tuition.
- Because short time prices will be seasonal, some weeks may be priced higher than the COF amount and some weeks may be priced lower than the COF amount.
- If a COF is applied against a more expensive week or program, the customer must pay the difference in program fees.
- If the COF is applied against a less expensive week or program, a refund will not be permitted for the unused balance.



	No Cancellation Protection	With Cancellation Protection
Over 28 Days	A refund less a 10% service charge on the total fees due. Alternatively, the full amount paid may be credited toward a future reservation. The COF will be held for 6 months from the date of cancellation	Full refund
Under 28 but over 7 days	A refund less a 25% service charge on the total fees due. Alternatively, the full amount paid may be credited toward a future reservation. The COF will be held for 3 months from the date of cancellation	Full refund
7 Days prior to noon	Forfeiture	Full refund

FOR MORE INFORMATION:

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